



August 4 Virtual Town Hall Meeting Q&A and New Residents

1) Is the gas fire pit outside the new Life Center available for use? or when will it be?

It is available for use and if someone would like to use it, Culinary at The Grille of the Life Center has the key to turn it on.

2) Will Haircuts be available at Village Square for IL residents?

Village Square salon cannot open at this time related to DHS guidance since it is a licensed Personal Care building. Once the restrictions are lifted, then the salon will be open as it was prior to COVID. In the meantime, you are welcome to call the Haven Salon and Spa for a haircut. Their number is 717-217-4991.

3) When will this Town Hall be held? Will it be on TV scroll for those without internet access? Will it also be on the MH website?

This Town Hall will air on August 4. It will be shown on our in house channel and on the resident portal.

4) I was not able to find the website page for a Town Meeting request; hence the email. It would make sense to have the rear sidewalk at the Life Center extend down to the street. I walk that route regularly and walk onto the grass to be able to continue on the sidewalk. I see people walking on the street when the sidewalk is right there.

The sidewalk was not extended to the end of the street because it would not meet ADA standards due to slope.

5) One of the folks living in BV Village called me and voiced concern about social distancing for dining in. I think this has been addressed in prior videos, etc.; however, others might have those concerns as well.

It is recommended to sit with those in your household. We have also set up tables for those that are single so they are able to eat with a neighbor (further spacing between individuals). At this time, more residents are taking advantage of the delivery/curbside pickup than the dine in opportunity.

6) The same person asked that the timing of various "slides" on the scroll be lengthened to give adequate time to read the entire message before it changes.

The slides are typically timed according to the amount of information on the slide. A review is being done to see if adjustments need to be made.

Not a question, but thanks for patching some of the pot holes in our streets; certainly makes for a smoother ride.

Thank you for the positive feedback! Paving that has been done is temporary and once all construction within the community is done, permanent paving will be completed.

7) THANK YOU for opening the pool after such a long drought. My question is: What is the criteria for allowing only two persons in the pool at a time? At Chambers Pointe, the pool area is considerably larger than the area occupied by the ping pong players at the Brookview campus, but four players are allowed at a time in that area. Why?

The guidance given to us related to the pools is different than the guidance given to us related to space such as the rec room.

8) Why is only ONE person allowed at a time in the dressing room area at the pool, where there is plenty of space for social distancing for (as a minimum) the two people who are allowed to use the pool during that limited time slot?

We are reviewing the possibility of having two people permitted to use the dressing rooms at one time with social distancing. We are currently working on a plan to allow more folks to use the pools at a given time while maintaining social distancing. We will have our Wellness team all back in Wellness soon which will permit this to happen as we need to ensure that proper social distancing and cleaning are being done.

9) When will the barricades on Horst Street, from the Renaissance parking lot, and on South Penn Hall Drive be removed? These don't serve any apparent purpose and require significant additional travel. For example, to go from Parkside Court or Lakewood Drive to the workshop, we need to go out the main entrance onto Philadelphia Avenue, back to South Penn Hall Drive, to a stop sign that has NO side traffic possible, and then to the workshop.

The barricades will remain on Horst Avenue, Renaissance parking lot and on South Penn Hall Drive for the time being in the event that we would need to revert back to Recovery Level III.

10)What is the status of Cottage 954 at Chambers Pointe? The prior occupant, died several months ago and nothing has been done at his cottage?

We work with the responsible party on releases and are in ongoing communication, the release timing is determined by them.

11)Why can't wellness team members get back to doing their jobs? I am gravely concerned about the health and safety of the regular team members who have been working on the "mulch crew," which is physically demanding and often five days a week in 90 degree weather.

We want to thank our team members who have worked in other roles during the pandemic. We have had team members working the guard shack, shopping for groceries, and mulching just to name a few. We are thankful for their willingness to do so. Many have shared with me how enjoyable it was. Many of them have returned to their normal roles and in the very near future, they will all be back doing what they love to do.

12)Will Northgate Commons Road be the main entrance, as promised to the residents, to the new Health Care Center and Service Center? Will appropriate signage be installed to indicate it is the main entrance for both the health care center and the service center?

Northgate Commons Road will be the access road for team members and service personnel for the new Brookview Health Care Center and for the Service Center. Our main entrance for the Brookview Community will remain at Terrace Drive.

13) Is Menno Haven going to maintain a separate area, such as the one currently set up in the closed wing of the Menno Village nursing center, as a place to quarantine residents who test positive for Covid-19?

The demolition of the existing Brookview Health Care Center is paused at this point and Farmhouse will remain available for this purpose.

14) Menno Haven had taken on a considerable loan and bond obligation prior to being hit by the global pandemic. The pandemic closures have slowed additional monies from coming into MH to help to pay off the interest and other monetary obligations. Is MH meeting deadlines for those obligations?

Yes, we are meeting all obligations.

15) How many properties has MH purchased along Scotland Road, Cornertown Road, and Philadelphia Avenue?

In accordance with our board-directed strategy, we opportunistically look to inquire properties that border our Brookview and Chambers Pointe communities.

16) Are the white flags that were hung on light poles at the entrances to Menno Haven finally gone for good?

The white/green small flags that hung on the poles at the entrances to Brookview have been taken down due to fading and wear. These flags will be replaced in the future and we will also include flags at Chambers Pointe. Designs will be shared with the IL councils for input.

17) Is the April 2020, Menno Haven Disclosure Statement available to be emailed or delivered in paper form to any resident who requests a copy?

The Menno Haven Disclosure Statement is available by contacting Helen Keckler at 717-262-2373.

18) Are there any definite architectural plans for the proposed addition for the Treasure Chest and other changes to accommodate the Village Gift Store and the Village Country Store in Village Square? Will the drawings be posted so residents may see what is coming?

This project is paused at this time.

19) What, if any, is the anticipated timeline for the start and end of the remodeling part of the announced construction project?

The project is paused at this time.

20) Are there any definite architectural drawings for the proposed new 100's cottages to be constructed in the area of the current nursing center? If the proposed cottages are to be similar to the current 100's (Horizon Way and Windmill Lane) were the architects given the do and don't do lists as submitted by current residents?

With the demolition of the existing Brookview Health Care Center being paused, this project has also been put on hold.

21) Will the grass be mowed in the detention ponds installed during the construction of the Rehab Center?

The grass in the detention ponds must be maintained at a height no shorter than 10 inches per the Franklin County Conservation District. The ponds will not be mowed as our equipment doesn't allow for mowing at that height.

22) Will the trees be planted around these ponds? In particular, will trees be planted along and around the detention pond on Menno Haven Drive?

Once the final inspection is done by Franklin County Conservation District, Kerry will know better what we are permitted to do. We may be able to place some plantings in the base of the detention pond.

23) As of today (July 21) the asphalt and dirt piles are still present across from 1219 Northfield Drive. The concrete scrap pile has been carted away, but the pile of asphalt pieces from the construction was crushed but not removed. Is this remaining construction waste a permanent fixture of the landscape? Will the "mountain" reappear when the next construction project begins?

This debris is used for fill and will remain until the construction is completed on the Brookview community. We will work toward reducing the pile in the meantime.

24) There is a considerable amount of concrete/mortar spatter on the window and door frames of the "west" side of the Life Center. When is this spatter going to be cleaned off the frames?

Larry is working with Warfel on the removal of the concrete/mortar spatter.

25) Will the actual scripts of the presentations during the video town meeting be available to read on the portal? Will residents be able to request a paper copy of one or more of the presentations if they want to read them? Will all the questions submitted by the residents and answered during the meeting be included to be read on the portal? (We are not asking for it all to be printed and handed out, but to make it available for residents to review.)

There will not be scripts of the presentation. We will show the video on the in house channel and on the resident portal for several days. We will include the Q&A portion on the resident portal and by request to any resident who wishes to have a printed copy.

26) Will a list of new residents be included in the reports at the town meeting?

The list of new IL residents will be listed on the resident portal.

27) When watching and/or listening to the video presentation of the Town Meeting, residents may want to ask questions to clarify or expand a topic. Will there be any way for the residents to submit a question during (best) or after the first presentation? If so, will the questions and answers be put on the portal?

We will maintain the Townhallquestions@mennohaven.org email until the end of the day on August 6 (5pm) for submission of questions that residents may have during/after listening to the presentation. We will include those questions and answers in the Q&A on the resident portal as well.

28)Is Dr. DeCort a full time employee of Menno Haven? Is he still part of the WellSpan Clinic housed in the Rehab Building?

Dr. Decort is a WellSpan employee, contracted by Menno Haven via WellSpan to serve as Medical Director.

29)Are there any plans to have face-to-face 6 feet apart with masks meeting with residents and top admin?

Not at this time, but when the time is appropriate for group gatherings we will consider it. In the meantime, all residents are welcome to meet with leadership individually.

**Menno Haven
New Residents**

Since February 1, 2020

Brookview Cottages

Gregory Hefner
Rita Menedis

Brookview Villas

David & Carol Hoffman
John & Cookie Schoenberger

Northgate

Miriam Huffman
Lakie & Marcia Petrie
Sam & Patricia Smith
Barbara Taylor

Chambers Pointe Cottages

Jimmy & Phyllis Brown
James & Michael Finegan
Larry Stenger

Chambers Pointe Renaissance

Joanne Caskey