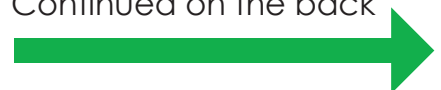




Menno Haven operations will re-open in a phased manner. This document is meant to communicate what changes will take place as we transition through our Recovery Levels and return to some *new normal*. It is important to note that Recovery Level I is not "back to normal". Resident and Team Member safety is always our top priority. Announcements regarding Recovery Level changes will happen via Robo Call, Channel 956, and the resident portal. If the COVID situation worsens, we may revert to a previous level. Masks and proper precautions will be required in most settings.

	Recovery Level III	Recovery Level II	Recovery Level I
Takes Effect	Begins 6/10/20	TBD	TBD
Culinary Venues	Curbside Pickup & Delivery Only	Dine-in open for residents only. Limited seating and hours. Curbside and delivery still available	Dine-in open. Limited seating and hours. Curbside and delivery still available
Shuttle Service	Suspended	Call for ride	Call for ride
Chapel Services*	Televised Services Only	Televised Services Only	Televised Services Only
Transportation	Medically Necessary Trips Only	Medically Necessary & Scheduled on-campus trips	Regular service w/ limited seating
Life Center	Closed. Tech Bar open by appt. only	Some venues open by appt. only: Theater, Tech Bar, Salon, Boutique	Open w/ limited capacity in each venue
Woodshops	Open w/ 2 Person Maximum	Open w/ 2 Person Maximum	Open. No group classes.



	Recovery Level III	Recovery Level II	Recovery Level I
Rec Room and Wellness Centers	Closed	Open w/ limited group size and strict physical distancing	Open w/ limited group size & strict physical distancing
Wellness Classes	Outdoor classes & activities with 10 or fewer people & pre-registration	Indoor classes with limited class size & pre-registration	Indoor classes w/ limited class size and pre-registration
Swimming Pools	Closed	Scheduled access, 2 people at a time. Residents only.	Open w/ restrictions.
Volunteer Services*	Suspended	Suspended except IL mail delivery	Non-Health Care buildings screening req'd.
Grocery Shopping	Complimentary	Complimentary	Available via Menno Haven at Home (normal fees apply)
Leisure Coordinator Outings	Suspended	Suspended	Limited group sizes
Check Point	Limited visitations, recommended 2 visitors at a time, screening and precautions required	Free flow of visitors, single point of entry remains	Free flow of visitors, single point of entry remains
Health Care Visitors*	Pre-approved visits for end of life and compassionate care	Pre-approved visits for end of life and compassionate care	Contingent on Dept. of Health Guidance
Menno Haven at Home	Modified. Essential services only. With screening and precautions	Modified, with screening and precautions	Screenings and precautions

*Amenities/services (such as banks, cafes/coffee shops, stores/thrift shops, outpatient therapy, salons, Wellspan clinic) that are located in healthcare buildings will remain closed until regulatory guidance changes for visitation for those buildings.

Questions? Email us at covid19questions@mennohaven.org or call Tracey Ecelberger at (717) 261-2306 and leave a message.