

Independent Culinary Services Survey 2022

The following questions are related to Chestnut Landing only.

Chestnut Landing:

Are the healthy /lighter fare options on the menu satisfactory?

Yes

No

How would you rate the meals served at Chestnut Landing?

Excellent

Very Good

Good

Fair

Poor

Are the meal portions:

Too large

Too Small

Just Right

When making reservations are calls / messages answered in a timely manner?

Yes

No

Are the hours of service offered satisfactory?

Yes

No

Are you able to get the reservation time desired when you call in?

Yes

No

The following questions are related only to the Life Center Grille only.

Life Center Grille:

What are some menu items that you would like to see offered more often at the Life Center Grille?

How would you rate the meals served at Life Center Grille?

Excellent

Very Good

Good

Fair

Poor

What are your favorite ice cream novelties?

What are some breakfast options that you would like to see on the menu at the Life Center Grille?

What restricts you the most from dining at the Life Center Grille?

Are the meal portions:

Too large

Too Small

Just Right

When making reservations are calls / messages answered in a timely manner?

Yes

No

Are the hours of service offered satisfactory?

Yes

No

What type of music do you prefer to listen to while you are dining?

The Following questions are related to the Cypress Café only.

Cypress Café:

How would you rate the meals served at Cypress Cafe?

Excellent

Very Good

Good

Fair

Poor

Are the meal portions:

Too large

Too Small

Just Right

When making reservations are calls / messages answered in a timely manner?

Yes

No

Are the hours of service offered satisfactory?

Yes

No

The following questions are related to all of Independent Culinary Services:

Do you prefer more casual or waited service?

What is your biggest concern with Dine in Service?

What type of foods do you prefer to eat on a regular basis?

Comfort (example Meat & Potatoes)

Light Meals (example Salads, stir-fry, Soups)

Upscale Dining (example surf & turf)

Does Covid impact your choice to eat in person?

Yes

No

Do you find yourself unable to order most dishes because of dietary restrictions?

Yes

No

What would make you dine in more often?

Please use the following space to provide additional comments and feedback to the dining services department. Please feel free to share any additional comments or concerns that you may have.

Thank you for taking time to complete this survey. We appreciate your time and your feedback is very important to us. Please place this survey in an envelope and return to dining services or at the front desk of North Gate.

Name (optional) _____

Phone Number (optional) _____

Please return this survey to Melissa Fink, Director of Culinary Services for Independent Living. Thank You!!