

Brookview Town Meeting

Wednesday, May 22, 2019

Brookview Chapel

Welcome & Prayer

Lori Witmer, chaplain welcomed approximately 35 residents and guests to the summer town meeting. She read an excerpt from Lamentations 3, Verse 21. She led in prayer.

Community Updates

Hugh gave an update regarding the incident on 5/21 with the construction worker. We were notified that a building had collapsed and multiple people were injured. The robo call was sent out to clarify what actually happened. One person injured and sustained minor injuries. Due to the potential for danger of any construction site, we ask that no one enter into an active construction site at Menno Haven.

A box'd chef informational session will be held on May 29 at 1:30pm and may 31 at 10am.

There are many resources on the Resident Portal, including a Team Member Directory and Live Construction Cam. Construction updates are available.

June 25 – open house from 1:30pm – 4pm for woodshop and rec room.

New Team Member Introduction

Jody Plasterer is the Personal Care Administrator at Village Square. She was the Director of PC at the Manor and has been with Menno Haven for 18 years.

Kim Paylor has been with Menno Haven years over several occasions over 10 years. She was the nursing supervisor at the Manor. She's now the Personal Care Quality Clinical Care Coordinator and will have oversight over processes in both Personal Care areas of Menno Haven.

Christinia Ciaccio is no longer with Menno Haven. Kay Fauver, already a MH team member, is filling in that role alongside Carol Marrote until a permanent replacement is found. More information about Kay will be coming out in mailboxes.

Capital Campaign Update

Lynn Lerew, Co-Chair of the NTHSC, shared that the campaign is strong and has raised over 13 million dollars. The In The Know Small Gatherings will continue. One easy way to contribute to the campaign is through a no interest loan using funds you set aside when you moved to Menno Haven. If you have funds set aside and want to contribute, see Chuck Nelson or Lynn Lerew. The Campaign is now working with a designer to create donor walls to be placed in various buildings along with plaques for naming opportunities. If you want your name on donor wall, let us know by July 2020.

Some upcoming events:

- Open house held at the new Brookview Wood Shop/Recreational Space on June 25 from 1:30 – 4pm.
- Ribbon Cutting/Open House for the Memory Care houses on July 9.
- Midpoint campaign celebration outside life center on August 3, from 2-4pm. Transportation provided. Stay tuned for more information.

PERS (Personal Emergency Response System) for Independent Living

Jon Baker explained that the PERS implementation is still on-going and thanked residents for turning in their information sheets. These sheets ensure that we have the most accurate contact information for residents as we implement this new system.

Below is a timeline of the PERS implementation:

- In November 2018 – installation began of infrastructure.
- In March 2019 – completed installation
- In April 2019 – Glessner Communications began to program system. Menno Haven is a large community; therefore, it is taking longer to program the system.
- In April 2019– Info sheets were sent out to all Independent Living residents.
- In May 2019 – Info sheets were received back from residents and devices ordered.
- June 2019 – Will begin testing phase.
- July 2019 – We will set up several days, times, and locations for folks to pick up devices and receive training. We will visit with folks who are not able to make it. Stay tuned for more information.
- August – Decommission and removal of old system. A plate will be placed over the old system.

Financial Update

David Gentry reported that we've met revenue goals, spent less in expensing and operating results were in favor to budget. Markets were good to us. Menno Haven has a strong balance sheet and the debt service coverage is improving over time.

Sales & Marketing Update

Independent living sales are strong. At Chambers Pointe, only one cottage is available. There are some challenges in Renaissance but we are still holding steady. Brookview Independent Living is 95% full. New cottage residents are starting to move in. Northgate occupancy is coming back strong. The Marketing team is generate a lot of interest from events. Folks are excited about what is happening at Menno Haven and for the first time in a long time, Menno Haven has a good story to tell. Residents are Menno Haven's best sales people.

Project GENESIS Update

Hugh shared that Project GENESIS is not about buildings, but rather it is about environments that shape life and help us provide care to people we serve. Project GENESIS updates will include reflection on how we are planning to open and operate the buildings.

Chambers Pointe Health Care Center: Spending a lot of time working on person centered care and building/functioning as a neighborhood. Looking at staffing patterns right now and refreshing/renovating rooms in the HCC. Rooms are being taken offline one at a time for renovation. So far Room 509 was updated with new paint, carpeting, and updated window treatments. New furniture will be looked at as needed. Majority of the dollars are going into updating the bathrooms.

Rehabilitation Center – Census this morning of 30 vs budgeted for 31 for May. 79 individuals admitted inpatient to date. Average length of stay is 20 days. WELL building inspection team scheduled for June 12, 13, and 14. We have consolidated the admissions team and added nurse liaison to visit folks in the hospital to determine best place for recovery (rehab or hcc). Wellspan has agreed to take on primary coverage of guests at rehab center. Dr. Decort will make rounds in rehab center along with his rounds in the Health Care Center. VirtuSense free screenings continue to be offered.

New 100 cottages – 4 folks residing in cottages. Folks will continue to move in. thanked residents for their patience and understanding as we get project done. First resident very happy to be at MH in her new cottage.

Construction – Windmill lane is starting to look like a real neighborhood. Major work now is to get horizon way finished. Project is on budget.

Woodshop/rec center – The new woodshop is beside the Northgate garages. Half of the building was to be used by Maintenance but changes were made to instead use the space as a recreation area where activities can take place. The Ping Pong group will be using the space for their games but the tables will be cleared out for other activities as needed.

Q: Does the space have to be used for ping pong only?

A: No, it can be used for other activities as they come up.

Memory Homes – Substantial completion is expected for the first week in June. Furniture, fixture, and equipment installation will begin on June 25. We also expect to have the licensure packet submitted by then. Bittany Wentz is the Administrator of the Memory Homes. Nurse leadership selection is nearing fruition. Other team members will be brought on after that. Programming development continues. Marketing is starting to generate interest through educational offerings. 3 part series.

Life Center – Construction is on schedule and on budget. Currently the team is planning activities for 2020 and writing policies and procedures for the new building. A Life Center Preview Series article will be in each Haven Connect to keep residents informed on what the Life Center will hold.

Brookview Health Care Center – The census today is 95 versus a budget of 91. June budget is 86. Farmhouse neighborhood is vacant and they are operating out of 3 existing neighborhoods now. Action pact consultants will be here talking about clinical focus. Neighborhood leadership selections will also take place.

Questions/Comments from residents:

Q: Is there anywhere to see the plans of the life center?

A: There is a roving board that was in the bistro for 3 weeks and has now moved to Chambers Pointe.

Q: If you're only going to have 56 beds in the new BV HCC where will you put all the people who are currently in the HCC? A: It's really 100 beds from 152.

Q: How will personal care at VS not feel isolated? A: There is a SI Team from VS that is looking at the transition process. Team members from all areas are part of that effort.

Q: is the convenience store or bistro going away? A: No it will not. The bank will also continue to be there.

Q: As a future resident of the new BV cottages, I noticed new white aluminum fencing being built around the perimeter. How extensive is that going to be?

A: It's only going to be where there is a retaining wall.

Q: What is the wait on the new service center? A: The building is just now reaching completion but won't be able to use it until it receives its full occupancy certificate.

Q: Why isn't the first cottage built the first one to be occupied? A: that has to do with construction sequencing.

Q: Will there be an open house for the new cottages? A: We've not planned one because they are going to be people's homes. We can look at it as a possibility in the future if the occupants are willing.

Q: What is the size of the new cottages? A: 1250 sq. ft. – 1450 sq. ft.

Minutes recorded by Melissa Rabon, Independent Living Coordinator (temporarily in place of Anna Mae Burkholder)